

# MoneyLine Phone Access Voice Banking with Excella

# **Menu Options**

Call 770-441-9235 and begin with Option 7

## **Language Selection**

Press 1 for Spanish

#### Member Authentication

Enter Your Member Number
Audio Access PIN; or, press \* for PIN reset

### **Main Menu**

Press 1 for Balances

**Press 2** for Inquiries

Press 3 for Making a Transaction

Press 4 for Changing Accounts

Press 5 to Change your Access PIN

#### **MENU 1 for BALANCES**

**Press 1** for Share Balances

Press 2 for Share Certificate Balances

**Press 3** for Loan Balances/ Payoff

#### **MENU 2 for INQUIRIES**

**Press 1 for Savings Inquiries** 

**Press 2 for Checking Inquiries** 

**Press 3 for Loan Inquiries** 

**Press 4 for IRA Inquiries** 

**Press 5 for Account Holds** 

Press 6 for Year-to-date Total & Tax Information

#### MENU 3 for TRANSACTIONS

Press 1 for Share to Share Transfer

**Press 2 for Loan Payment from Shares** 

**Press 3 for Credit Card Payment from Shares** 

Press 4 for Request to Mail a check from Shares or Loans

MENU 4 CHANGE ACCOUNT /LOG OUT

**MENU 5 CHANGE AUDIO PIN ACCESS** 

# **Savings Inquiries**

**Press 1** for Balance Inquiries

**Press 2** for Transaction Inquiries

Press 3 for Your Last Dividend

# **Checking Inquiries**

Press 1 for Balance Information

Press 2 for Check Clearing Information

**Press 3** for Transaction Inquiries

Press 4 Dividend Information

# **Loan Inquiries**

Press 1 for Balance Information

Press 2 for Payment Information

**Press 3** for Transaction Inquiries

Press 4 for Interest Information

# **IRA Inquiries**

**Press 1** for Share IRA Inquiries

Press 2 for Share Certificate Inquiries

#### **Transactions**

Press 1 for Share to Share Transfer

Press 2 for Loan Payments from Shares

**Press 3** for Credit Card Payment from Shares

Press 4 to Request to Mail a check from Shares or Loans

# **Additional Help**

Press # to Repeat Menu Options

Press 2 to Return to Main Menu