

Written Statement of Unauthorized ACH Debit/Improper ACH Debit Activity

Member Name _____ Member Number _____

I, _____ depose and say that I have examined the attached statement or other notification from Excel Federal Credit Union indicating that one or more ACH debit entry(s) as identified below were charged to my account number _____ in the name of _____, and that the debit entry(s) were unauthorized, improper, or a prior authorization was revoked.

Originating Company Name: _____ ("the Company")
Date: _____ Amount: _____ Date: _____ Amount: _____
Date: _____ Amount: _____ Date: _____ Amount: _____
Date: _____ Amount: _____ Date: _____ Amount: _____

REASON FOR RETURN:

- ☐ R05 – **UNAUTHORIZED DEBIT TO CONSUMER ACCOUNTING USING CORPORATE SEC CODE** (CCD OR CTX)
- ☐ R07 – **AUTHORIZATION REVOKED BY CUSTOMER** (not valid for ARC, BOC, POP, RCK, CCD or CTX entries)
I revoked the authorization, which I had previously given to the above-named party to debit my account, before the debit was initiated and, in the manner, specified in the authorization by the above-named party.
- ☐ R10 – **CUSTOMER ADVISES ORIGINATOR IS NOT KNOWN TO RECEIVER AND/OR IS NOT AUTHORIZED BY RECEIVER TO DEBIT RECEIVER'S ACCOUNT** (not valid for CCD or CTX entries)
I did not authorize the above-named company to debit my account for the above listed entry or entries.
- ☐ R10 – **SOURCE DOCUMENT SIGNATURE IS NOT AUTHENTIC OR AUTHORIZED** (ARC, BOC, POP)
- ☐ R11 – **CUSTOMER ADVISES ENTRY NOT IN ACCORDANCE WITH TERMS OF AUTHORIZATION** (not valid for CCD or CTX entries) **Check one below:**
 - ☐ The amount debited from my account was different from what I authorized. The amount I authorized the above-named company to debit was \$_____.
 - ☐ The date the above-named company debited my account was different from what I authorized. I authorized the debit to be made no earlier than _____.
 - ☐ The intended payee was not credited. (Incomplete Transaction)
 - ☐ The above-named company improperly reinitiated the listed debit(s).
- ☐ R11 – **SOURCE DOCUMENT USED FOR THE ENTRY WAS NOT AN ELIGIBLE SOURCE DOCUMENT** (ARC, BOC, POP)
- ☐ R37 – **BOTH ELECTRONIC AND SOURCE DOCUMENT HAVE BEEN PRESENTED FOR PAYMENT** (ARC, BOC, POP)
- ☐ R51 – **THE ITEM TO WHICH THE RE-PRESENTED CHECK (RCK) ENTRY RELATES IS INELIGIBLE OR THE RCK ENTRY IS IMPROPER FOR ONE OF THE FOLLOWING REASONS. Check one below:**
 - ☐ The required notice stating the Re-Presented Check Entry policy was not provided by the Originator listed above.
 - ☐ The check was ineligible.
 - ☐ All signatures on the check are not authentic or authorized, or the check has been altered.
 - ☐ The amount of the Entry was not accurately obtained from the item.
- ☐ R53 – **THE ITEM AND THE RE-PRESENTED CHECK (RCK) ENTRY HAVE BOTH BEEN PRESENTED FOR PAYMENT.**

I am an authorized signor on the above-referenced account or otherwise have the authority to act on the account. I attest that the listed debit(s) was not originated with fraudulent intent by me or any person acting in concert with me. I have been provided a copy of this form as notice of a provisional credit for the disputed item(s) to be given within five business days. I will be notified should the provisional credit be reversed. I have read this statement in its entirety and attest that the information provided on this statement is true and correct.

Date

Authorized Signature

Print Name